

## BART Scores No. 1 at APTA Rodeo

**F**or the fourth time, BART Maintainers have captured First Place in the American Public Transit Association's International Rail Rodeo. The BART Maintainers team of Dave Mohn, Greg Roberson and Jobi Poulouse outperformed 15 other transit vehicle maintenance teams at the 8th Annual APTA Rail Rodeo held June 10-15 in St. Louis, Missouri to be Number One. Top honors had previously gone to BART Maintainers in 1998, 1997 and 1994.

The intense competition had Dave, Greg and Jobi perform nine tasks, including a written exam, trouble-shooting electronic circuits, identifying defective components, changing electrical contacts in a high-current switch, and identifying electronic components using test equipment. They were also rated for manual dexterity. Dave made his fourth trip to the APTA Rodeo, while Jobi made his second trip. They are both transit vehicle electronic technicians at Hayward Shop. This was the first Rodeo for Greg, a transit vehicle mechanic at Concord Shop.

The BART Train Operators Team of Mario Estevez and BJ Vining came in at Fifth Place in their competition. BJ made her fifth straight trip to the international competition, while Mario made his fourth appearance. Congratulations to all on an outstanding competition. "We're No. 1" is once again the motto for BART.

In overall competition, BART came in at second place. Host agency St. Louis Metrolink (BiState Development Agency) came in first, while third place went to Washington (WMATA).

BART held its 8th Annual Rodeo competition on May 6 at the Hayward Yard. Approximately 500 BART employees and family members came out to watch the local competition and participate in a Family Day of activities. Everyone enjoyed live music, karaoke, children's games, arts and crafts, the Fifth Annual BART Car Show and a great barbecue!

Local BART Rodeo winners included Hayward as the Top Shop, A/L Line as the Top Line and Daly City as the Top Yard. Nine employees placed in the



*First place winners (pictured left to right) BART Maintainers team of Jobi Poulouse, Dave Mohn and Greg Roberson along with BART Train Operators Team of BJ Vining and Mario Estevez.*

*Continued on page 5*



### MARK YOUR CALENDARS!



**BART EMPLOYEES'  
ANNUAL EVENT FOR 2000**

**SUNDAY, SEPTEMBER 10  
10:30 A.M. TO 5 P.M.**

**LITTLE HILLS RANCH IN  
SAN RAMON**

**MORE DETAILS TO FOLLOW**



# Focus on Self Esteem at 'Take Our Daughters to Work Day'

There may not be many millionaire engineers, but there was a wealth of pride and integrity shown at BART's 8th Annual "Take Our Daughters to Work Day" held April 27 in the Metro Auditorium.

The popular game, "The BART is Right," was retired this year in favor of BART's own twist on the television game show, "Who Wants to be a Millionaire?" The girls got to play "Who Wants to be an Engineer?" by answering some real zinger questions to test the young ladies' knowledge of engineering. "The questions were tough," said Elizabeth Suesue of the event committee. "For the most part, the girls answered correctly." Beaming parents witnessed their accomplishments.

The overall theme for this year's event was "Respect Yourself," emphasizing the qualities and values that help girls and teens grow to healthy adults – education, responsible choices, compassion, self-esteem, good health and integrity. The focus on self-esteem encouraged each girl to express her thoughts on her identity and recognize her uniqueness as she prepares for her future. Approximately 180 girls and teens attended the event.

"Take Our Daughters to Work" was divided into two sessions in the morning and afternoon. Each session began with words of encouragement from Michal Settles and Betty SooHoo, and a video about women at BART by Tamar Allen. Groups then toured the Operations Control Center and attended self-esteem exercises with BART women employees to focus on the girls' values, talents and future plans. Two female BART Police officers gave a presentation on their line of work, and toured the girls through Police Dispatch and the holding cell at Police Headquarters. The event ended with the game show contest.

"Who Wants to be an Engineer?" featured Pat Patubo as the "Regis Philbin" host, dressed to the nines in the Philbin signature black shirt, tie and suit. "He did an outstanding job mocking such Regis phrases as 'Is That Your Final Answer?' and 'So you like C'," said Fannie Mackson, who developed over 50 questions to test the girls' knowledge. "We gave them one lifeline, ask the

audience. The audience wasn't always right, so some contestants had to bow out from giving the wrong answer." Mike Maeda created graphics and sound that made everyone feel like they were really at the popular TV game show.

Contestants were asked to answer such engineering trivia questions as naming the scientific term for chalk (calcium carbonate) and the subject considered the language of engineers (mathematics). "We also had some fun questions," said Fannie. "We asked them which U.S. President rode BART in 1972, with Tom Margro and Pat Patubo among the choices. We also asked what ATC stood for, with Always Traffic Congestion and Avoid Train

Complaints among the possible answers."

Contestants qualified for the prize round by answering the Fastest Finger question: putting three planets in the order of their distance from the Sun and then running to a target location. Mallory Rossen, 10, won the morning session with the help of teammates Ashleigh Braun and Jamee Harris, who each won a t-shirt. Mallory's grand prize included a Math and Science school kit, two tickets to the Oakland A's, a \$25 gift certificate to Uno's Pizza, two Waterworld passes, a Kasaga bag, a "Is That Your Final Answer?" t-shirt, and a CD. She was crowned with an official BART engineering helmet.

The afternoon winner was Ashlee Wallace, 12, with the help of teammates Sarah Garcia and Samantha Haycock, who also both won t-shirts. Ashlee's grand prize included a Math and Science school kit, a See's Candies gift certificate, two tickets to Raging Waters, two Waterworld passes, a Kasaga bag, a "Is That Your Final Answer?" t-shirt, and a membership to the Oakland Museum. Ashlee was also crowned with a BART engineering helmet.

Our gracious thanks to everyone for taking time from their busy schedules to help make "Respect Yourself" a success for the daughters and parents alike. Thanks to Tully Baker, Brenda Blue, Bridgette Brown, Sharon Burton, Anna Contreras, Sharon Fagan, Vivian Faye, Kim Garner, Peter Horikoshi, Margaret Jacobson, Donna Johnson, Kimberly Johnson, Lee Kirk, Donna Klein, Ana Levi, Margaret Levi-Carter, Dara McIntosh, Mae Meidav, Mike Maeda, Gabrielle Middleton, Sharon Moore, Toni Moore, Karen Oliver, Kathune Price, Caroline Rogers, Margaret Saget, Anita Sanchez, Rose Sandoval, Kellie Shaheen, Carin Shoemaker, Mandy Simonson, Patricia Sivigliano, Yolanda Vega, Earline Warren, Sadie Williams and Victoria Wright.

*Continued next page*





# BART Police Salutes Officers, Citizens

The BART Police Department has praised the exemplary achievements of its officers and community service assistants, along with other BART employees and citizens from the community for aiding the department in its crime-fighting efforts.

Award presentations at the March 14 ceremony were made by Chief of Police Harold E. Taylor, Lt. Steve Langner, Lt. Pamela Cherry, Lt. Greg Savage, West Bay Commander Travis Gibson, and Special Operations Bureau Commander Wade Gomes.

Alameda County Deputy Douglas Buckmaster helped to apprehend an unruly suspect who was threatening passengers at the Rockridge BART Station in June 1999. Off duty at the time, the deputy was commended for helping ensure passenger safety. Park Ranger Derrick Duren of the Oakland Police Department arrested a suspect on parole who had stolen \$1,300 in BART tickets. The suspect was discovered on a traffic stop in October 1999. The arrest was completed with BART Police Officer Les Morgan, who was also commended for his role.

BART Police Officer George Ross helped put out a fire in the Police break room in March 1999. BART Police Officers John Davenport and Glenn Parker were saluted for their superior achievements as members of the Special Enforcement Team. BART Police Officer John Austin was recognized for overall performance in 1999, including numerous felony arrests, 70 citations for BART infractions, over 40 misdemeanor arrests, and off-duty training as a defensive tactics instructor.

Apprehending a violent suspect during a disturbance involving 20 teens in July 1999 earned BART Police Officer David Rowsey a commendation for bravery. He had used pepper spray to subdue the knife-wielding suspect. Citizen Jeff Quintero was recognized for his courage in coming to the aid of BART Police Officer Michael Hayes in a life-threatening altercation in August 1999. Citizen Michael Sorgaard survived an attack from an armed robbery suspect with the assistance of Citizen Tracy Romine in December 1999. Both were awarded for their bravery.

Community Service Assistant Mary Chaves was commended for her keen observations that aided the arrest of two AFC suspects at San Leandro Station in April 1999 and an auto burglary suspect at Bay Fair Station in November 1999. Community Service Assistant Harish Lall was recognized for perseverance that resulted in arresting two auto burglary suspects at Union City Station in April 1999.

Station Agent Kevin Alexander was saluted for providing CPR to an unconscious man at the 24th Street Station in August 1999. Kevin had discovered the man on the staircase and determined he wasn't breathing. His efforts saved the man's life.

BART Police Officers Michael Pon and Matthew Pruitt



BART Police praise its officers, CSA's, other BART employees and citizens from the community. Pictured (back row) Ofc. Leslie Morgan, Ofc. George Ross, Ofc. Matthew Pruitt, Alameda County Sheriff Deputy Douglas Buckmaster, Det. Lester Scanlan, Michael Sorgaard and Jeff Quintero; (front row) Oakland Park Ranger Derrick Duren; CSA Mary Chaves, Mae Meidav, Ofc. Michael Davis, Ofc. John Austin, Station Agent Kevin Alexander, CSA Harish Lall and Ofc. Michael Pon.

apprehended a suspected bank robber who had used BART to make his get away after robbing a bank in Oakland. The officers apprehended the suspect after chasing him down at the Powell Street Station. The stolen money was recovered.

BART Police Officers Michael David and Horace "Andy" Alkire were saluted for volunteering with the Special Olympics in 1999. Detective Lester Scanlan was recognized for his tenacious investigative efforts that resulted in arresting three armed robbery suspects responsible for seven robberies in April and May 1999.

For the fourth time, BART Police Officer Les Morgan received an award from the California Highway Patrol and California State Automobile Association for recovering stolen vehicles and arresting auto thieves. He was recognized for recovering at least 12 stolen cars over a 12-month period in and around BART station parking lots and arresting three suspects. Les received his blue 10851 pin (noted for Vehicle Code Section 10851 for auto theft) for automobiles recovered and arrests logged as of November 1999. He previously received pins in 1999, 1998 and 1994.

Mae Meidav was recognized for donations made by students in her Writer's Workshop to the BART Police Holiday Food Drive. In 1999, students gave the fund approximately \$800. Sgt. Gary Cagaanan, who manages the food drive, thanked Mae and her students for their generosity. **b3**

## Daughters *continued*

Thanks also to Michal Settles and Betty SooHoo for sharing about themselves, presenting statistics on women at BART and for their words of encouragement. Thanks to Roger Johnson and Ken Evans for "making all those copies and then some," says Elizabeth. Hats off to the Human Resources staff for stuffing 3,400 envelopes and to Joseph Vela for the beautiful work on the poster. Finally, thanks to Greg Freeman, Robert Garcia and Tonly Olson for working overtime to make sure the registration forms were in the mail on time.

Thanks to the MTC staff who made sure the Auditorium was set up and that everything ran smoothly - Sandy Charfauros,

Russ Rubingh and Michael Stringer.

Congratulations to the Take Our Daughters to Work committee for organizing and presenting such a wonderful event that truly puts BART in the best light: Michelle Cohen-Porter, Randall Franklin, Fannie Mackson, Pat Patubo, Elizabeth Suesue, Maria White and Ruby Woo. Kudos for a job well done on the exciting "Who wants to be an Engineer?" game show to Fannie, Pat and Mike.

BART's daughters event is patterned after the national program created by the MS Foundation to help young women develop self-esteem and learn what is required to succeed in the world of work. BART will also hold a "Take Our Sons to Work" day on August 16th. Watch for registration forms in the mail. **b3**



# Lively Music Highlights BART's "Cinco De Mayo" Celebration



Committee members Berta Villalva and Linda Vasquez (center) and the Baile Folklorica Olin de Contra Costa.

Lively Mexican music and dance highlighted BART's 15th annual Cinco de Mayo celebration on May 5. Held at the LMA Plaza, the commemorative event featured dancing by the Folklorico La Familia and Baile Folklorica Olin de Contra Costa to music performed by Mariachi Nationale de Mexico. Station Agent Linda Ramirez was featured as a singer with the band.

Neighborhood school children and their parents were on hand on this warm spring day to enjoy the colorful activities. Students came from La Escualita and several elementary schools, including Franklin, Lincoln, St. Elizabeth's, Saint Paul's and Corpus Christi.

Master of Ceremonies Edmundo Anchondo of BART's Civil Rights Office welcomed BART employees and guests. Dignitaries included Arturo Balderas, Deputy Consul from the Mexican Consulate General's office. He recognized BART for its role in bringing culture to the community and emphasizing the significance of Cinco de Mayo to the Mexican community.

BART's Deputy General Manager Dorothy Dugger and BART Director Carole Ward Allen offered remarks. BART unions




Special thanks to Station Agent Linda Ramirez (pictured above) who performed with the Mariachi Nationale de Mexico.

were represented by Berta Villalva, ATU, Local 1555; Andrew Torres, AFSCME, Local 3993 and Sue Angeli, SEIU, Local 790 professional chapter.

Refreshments included a delectable array of Mexican food from Las Comadres, as well as cookies donated by Mother's Cookies and juice donated by Webvan. ATU and SEIU also donated refreshments, and Albertson's provided coupons. Mexican bread and pastries came from Los Mexicanos Bakery.

Congratulations to everyone who made BART's Cinco de Mayo celebration a success, including Linda Vasquez, Ken Duron, Victor Martinez, Rudy Crespo, Anita Sanchez, Henry Miranda, Micheal Quintana, and Berta Villalva. A special thanks to a great group of BART employees who helped to set up and decorate – Ken Prince, Pat Patubo, David Hulse, Paul Gravelle, Wanda McPherson and Ruby Woo. Special thanks to Kimberly Mahoney who helped to get out invitation letters and coordinate the event.

Let's look forward to a grand event next year. Ole! 

## Bowl to Beat the Heat

The BART Bowling League is looking a few good men and women to join in the fun! Come and visit us at our next monthly singles tournament at a bowling alley near you. Fun, friends, air conditioning, and a great time out! All are welcome.


BART bowlers got together on April 22 at Diablo Valley Lanes in Concord, welcoming seven new bowlers to the league. Welcome to Mark Thomas, Troy Roberts, Jarvas James, Merlyn Schipper, Renee Roberts, Kim James and Gloria Hunt! Top Game honors went to Andy Williams (286) and Glenda Olson (237), while the Top Series nods went to Dick Jann (650) and Suzanne Hicks (652). The Top Five bowlers were Andy, Suzanne, Dick, Glenda and newcomer Mark Thomas. Also along for the fun were previously noted newcomers Troy, Jarvas, Merlyn, Renee,



Kim and Gloria, along with Al Browder, James Bonds, Johnnie Hicks and Joe Olson.

The league reconvened on May 20 at Albany Bowl, but the results were not available when *BARTalk* went to press. The next monthly tournament was set for June 24 at Pinole Valley Lanes.

"Bowling is fun and a great time with your BART friends," says league coordinator Andy Williams. With each tournament, rotating trophies go to the Top Five scorers for both women and men. The BART Bowling League is open to all BART employees, and their family and friends over age 18. "We invite everyone to join us."

For more information on the BART Bowling League, call Andy Williams at ext. 5153 or Glenda Olson at ext. 2794. 



# GREAT IDEAS BY BART EMPLOYEES



**B**ART employees help increase efficiency and save costs by presenting their ideas for improving BART operations to the Employee Suggestion Program. They are duly rewarded for their proposals. Please note, some employees receive a net payment once state and federal taxes have been deducted from the award. Here are recent awardees and their ideas:

## *Juanita Gerber*

*Staff Assistant, Rolling Stock & Shops*

Preparing PM packages required typed, handwritten or stamped C and D sheets to create carbon copies of these documents. They were not computer compatible. Juanita Gerber suggested programming them with computer software and then printing them on a dot matrix printer to create the necessary copies. Her idea expedited the process, earning Juanita a \$150 customer service award.

## *Helen Green*

*Station Agent*

Patrons had to have their tickets stamped "good for entry" to allow them to re-enter the system. To prevent patrons from using the emergency gate to re-enter, Helen Green suggested changing the stamp to read "See Agent to Re-Enter." Her idea was deemed to eliminate some confusion by patrons, earning her a \$200 customer service award. **b3**

## Rodeo *continued from front page*

Maintainer division, including: Mechanical – Greg Roberson, Ken Morgan and Ed Musgrave; Electronic – Dave Mohn, John Floris and Wah Wong; and Overall – Jobi Poulouse, Greg Graham and Ted Christian.

Joining train operators Mario Estevez and B.J. Vining of Hayward in the Train Operator competition was John Bolcik of Daly City in third place. Station Agent Charlotte Newton of the M Line placed first in that competition, earning her a trip to St. Louis to observe the international event.

BART's Rodeo was also the site of the Fifth Annual BART Car Show. Winners in the Car Show included Best Custom – Jess Perez Jr. with his 1963 Chevrolet; Best Specialty – Cal Tanner with his 1964 Daytona Studebaker; Best Motorcycle – Cindy Lee-Singer with her 1980 Harley Custom Trike; Best Restored – Timothy Bates with his 1957 Studebaker; and Best Truck – Larry Stein with his 1972 Chevy Blazer. Children and adults also puttied golf balls to win prizes.

Thanks to the hard work and dedication of the BART Rodeo Committee for presenting the 8th Annual BART Rodeo. Thanks to Cal Coleman, chairman, and the committee



*Just a few of the many employees who make it happen! Pictured left to right: Paul Oversier, Marta Carney, Tom Margro, Roy Nakadegawa, Stanley Tsang, BJ Vining, Roy Sipp, Kimberly Johnson, Rhea Singleton, Larry Zeigler and Colleen McCann.*

of Martha Halliwell, Michelle Cohen, Larry Ziegler, Tamar Allen, Rolf Sabye, Karen Arhontes, Nicole Brown, Ken Cook, Glenda Jennings-Olison, J.R. Thomas, Dennis Kaczor, Chris Stuart, Randy McCluney, Robert Smith, Colleen McCann, Len Hardy and Terry Adelman. **b3**





# New Hires and Promotions

**Alaric (Al) Johnson** has been named Chief Transportation Officer, replacing Paul Oversier who became Assistant General Manager for Operations. Al had been acting CTO since June 1999. He has been with BART for 28 years and was previously a senior operations supervisor overseeing labor relations and contract negotiations. Al is responsible for overall train operations and station operations, including the Operations Control Center. Prior to joining BART, Al was in the U.S. Marine Corps. His last tour of duty was as a recruiter in San Francisco. He holds a bachelors degree in history and a masters degree in public administration from California State University, Hayward. A Danville resident, Al spends his spare time reading. Al says he finds his new job exciting and challenging. "I look forward to building relationships and partnerships, and working closely with the people of BART," he says.

**Cynthia Lee-Singer** has been promoted to Lieutenant in the BART Police Department. She joined the BART Police Department in 1981 and was promoted to Sergeant in 1994.

Cynthia is assigned to the Office of the Chief handling internal affairs cases and special projects.



**Gerald Dominguez** has been promoted to Sergeant in the BART Police Department. Gerald joined the BART Police Department in 1988 and was a canine handler. His four-legged partner, Boris, has been re-assigned to BART Police Officer Tom Smith. Gerald supervises a team of patrol officers and community service assistants.

**Susanna Ng-Lee** has joined BART as a compensation analyst in the Human Resources Department. Susanna comes to BART with an extensive background in employment, compensation and classification. She previously worked at World Airways as a human resources specialist with an emphasis in outreach recruiting. Susanna also worked at UC Berkeley in human resources with five years in recruiting and seven years in compensation. **b3**

## Writing Seminar Supports BART Police Holiday Food Drive

Since 1991, Mae Meidav has conducted a Writers' Workshop for employees of BART, MTC and ABAG who wish to explore creative writing and share stories about their families and accomplishments. The course was offered under the aegis of Toastmasters until January 1999, when it shifted to become a BART seminar. Students decided they wanted to donate their fees to a worthy cause, and the BART Police Holiday Food Drive was designated as the beneficiary. In 1999, students gave the fund approximately \$800, according to Mae. This year, first quarter workshop students donated \$190, while the second quarter students donated \$420, for a total of \$610 donated so far to the holiday food drive.

Their generosity was recently recognized at the annual BART Police Awards. "It was an honor to accept an award from a department that demonstrates its social responsibility on so many levels," said Mae. Her students appreciate the community service of the BART Police Holiday Food Drive. They benefit from learning writing technique, and in turn have a chance to help out an important charitable activity. She also acknowledges the role of Chief Engineer James Dunn in his continued support for the writers' workshop. "His generosity of spirit helps to assure the continuance of the workshop and its contribution as a life development activity," notes Mae.

For more information on the seven-week course, contact Mae Meidav at 510-464-6582. **b3**

## New Traction Motor Facility Opens in Hayward



A new Traction Motor Repair Facility has opened at Hayward, relocating all repair work from the Hayward Shop to a stand-alone building. The repair operation houses six employees who handle repair work for traction motors used throughout BART. Page Construction Company of Novato completed the 9,300-square-foot, \$2.36 million project, which began in December 1998 and was completed in May 2000.

Previously, traction motor repair was done in the back shop. The shop needed to expand the area needed for rebuilding and repairing axle assemblies, and traction motor repair was moved to make room.



Among those on hand for the ribbon cutting were (pictured left to right) Bill McCoy, Paul Oversier, Chung Tsai, Dorothy Dugger, Fred Stephens and Dick Wenzel.

The new facility was christened in Ribbon Cutting ceremonies on May 5. Among those on hand for the occasion were Dorothy Dugger, Paul Oversier, Fred Stephens, Bill McCoy, Chung Tsai, Dick Wenzel, and several employees from the Hayward Shops. **b3**



# Golf Tournament Marked by Tribute to Rolly Naish

**B**ART golfers trying for the traditional 'Hole in One' at the Sixth Annual BART Golf Tournament on April 1st paid tribute to Rolly Naish as one of the original organizers of the event. Rolly passed away last September from cancer at age 54 and had been a mainstay in the first six BART golf tournaments. Organizers decided to mark this year's event as a remembrance for Rolly, and designated Hole No. 7 for a Hole in One in his memory.

Three golfers got very close, but didn't make the Hole in One and their names will go on the Rolly Naish Memorial Trophy to be displayed at BART Headquarters. Congratulations to Bob Newland, Jack Howard and Tom Jeffries for earning the honor to be listed on Rolly's trophy.

The tournament was held at the Brentwood Golf Course, drawing 144 golfers and 39 guests for a record attendance of 183 at this 18-hole championship course. The day got off to a great start with golfers receiving complimentary golf hats, shirts, towels, golf balls and a gift bag, then taking in a putting contest before the shotgun start in the early afternoon. The four-person scramble allowed all players to participate and contribute to the team's score.

As always, the BART Golf Tournament featured several contests. Eighteen golfers "Beat the GM" to receive a pin that commemorated the achievement. Karen Arhontes and Frank Kayes won the putting contest, while the Longest Drive went to Judy Lim and Anthony Bataglia. Closest to the Hole winners were Aaron Shinault, Steve Langner, Dean Leonard and Micheal Quintana. James Brown made the Shortest Drive.

Team awards were presented at the dinner following the tournament. Congratulations to the First Place team of Jack Newcomb, John Prowznik, Bob Newland and Bob Umbreit. Hats off to Second Place winners William Dacanay, Wade Gomes and

Ken Perez. Salutations to the Third Place team of James Freeman, Dario Jacobo, Alan Ubaldo and Al Verduzco.

It's not a golf tournament without a sumptuous dinner and Bunker's Grille outdid themselves once again with a delicious buffet featuring Poached Atlantic Salmon Florentine, Grilled Chicken Breast Marsala, Roast Beef Champignon, rice, potatoes and vegetables, along with freshly baked tarts, cakes and mousse.

The trophy ceremony was followed by a raffle featuring several wonderful prizes, including Hornblower Yacht cruises, golf rounds at Delta View and Diablo Creek golf courses and a weekend for two at the Waterfront Plaza Hotel in Oakland. Other prizes included BART clothing, dinners, bowling and golf shoes.

Many thanks to tournament chairperson Vicky Palmer, who organized the tournament from her home after retiring last year from BART. Lucky for Vicky that she lives right around the corner from the golf course!

Thanks to committee members whose volunteer efforts helped to make the BART Golf Tournament a success: Juan Cobarrubias, Kathy Dancer, Richard Lucia, Pat Patubo, Bill Richards, Betty SooHoo, Josephine Parento, Rose Sandoval, Willie Criner, Nancy Harris and Eric Thompson. A special thanks to Peter Arce for bringing the Rolly Naish Memorial Trophy all the way from the Philippines! The trophy was donated by two friends of Vicky Palmer, Jimmy and Toti Buhaian, who operate Rick's Book Store in Manila.

Thanks also to the businesses that donated prizes: Pillsbury, Madison and Sutro; Carter-Burgess; Wabco; Stein, Smith, Rudser and Cohen; and American Securities.

Mark your calendar now for the 7th Annual BART Golf Tournament for April 28, 2001 at the Brentwood Golf Course. **b**

## Teamwork Pays Off at Hayward Shop

### Online Catalog Improves Access to Vital Information

**T**eamwork at BART's Hayward Shop is showing how working together can have a positive impact.

Hayward Shop had a dilemma. Information on maintenance, parts and the Material Safety and Data Sheets was contained in more than 50,000 pages that were not always kept current. Finding what was needed was very time consuming and often turned up missing pages, outdated information and missing stock numbers. So, employees in the Hayward Shop, Procurement and Stores formed a cross-functional team to hammer out how to solve this problem.

The solution - develop an integrated computer database to store all the information and keep it up to date. The new online catalog is now being developed in-house by BART's Drafting and Configuration Control division to initially store all data contained on the Material Safety and Data Sheets. "This is incredibly important because the sheets contain information on chemical content and how to treat for exposure," said Rufus Henderson of Procurement. This first phase is a Pilot Project, he noted. "We'll get it up and running, and test it to get all the bugs out before we add in data from the illustrated parts catalog and maintenance manuals."

When complete, the new database system will be accessible to mechanics, foreworkers, storekeepers, engineers and other employees to easily retrieve information; identify a part by stock number, name or vendor number; quickly update manuals and

immediately access MSDS information. It will be available on DMNET, BART's Intranet system. Rufus expects testing on the MSDS phase to be done by late June and be ready later this summer. Information from the parts catalog and maintenance manual should be added in and accessible by late this year.

The frosting on the cake? Saving \$500,000 in annual labor costs by automating the system. Now that's teamwork!

Congratulations to members of the Hayward Shops team: Rufus Farinha, Rufus Henderson, Imelda Lehne, Michael Masek, Bill McCoy, Michael Moran, Clyde Peek Jr., Sean Steele and Sharon Fagan. **b**

*Congratulations to the team of (seated) Sharon Fagan, Bill McCoy and Imelda Lehne, along with (standing) Rufus Henderson, Michael Moran, Michael Masek, Clyde Peek, Jr., Sean Steele and Rufus Farinha.*





# Work Schedule Survey Findings

In June 1999, the Alternate Work Schedule Committee and District conducted an employee survey on work schedules. The survey was an attempt to gather information concerning work schedules and their effect on employees and internal and external customers. Employees were surveyed on the traditional 5/40 schedule and on alternate work schedules (e.g., 9/80, 4/10, etc.).

Seventeen percent (or 573) of the employees responded to the survey, including 380 employees on a traditional work schedule and 193 employees on an alternate work schedule. Most indicated that they were either somewhat or very satisfied with their work schedules. This included 171 who work a traditional work schedule and 154 who work an alternate work schedule. Three hundred and eight (308) of the respondents who work a traditional work schedule indicated that they would like to work an alternate work schedule. Seventy-six percent (76%) of the respondents indicated that it had a somewhat positive or very positive impact on their job satisfaction. Perceived positive impact included more time with family, better health, greater happiness, reduced commute time, and increased productivity.

Non-represented managers and supervisors who responded to the survey indicated that they have experienced more problems with alternate work schedules than a traditional 5/40 schedule. The problems include staff availability to schedule meetings, interact with other employees and customers and respond to work requests in a timely manner. For example, 66% of the respondents indicated that they either never or rarely have problems scheduling meetings when employees work a traditional schedule compared to 39% when employees work alternate schedules.

The District will continue to monitor industry trends in this area and the experience of employees currently assigned to alternate work schedules. **b3**



## Mark Macaulay Medals

BART Police Officer Mark Macaulay medaled in bowling at the Arizona Police Games not once, but six times! He won one gold medal, two silver medals and three bronze medals at the recently held games. A week before the games, Mark "warmed up" for the competition by bowling a 300 game in league play. Way to go, Mark!

## Two Officers the Best

Two newly-sworn BART Police officers recently graduated with top honors from the Alameda County Sheriff's Basic Police Academy. Officer Sheri Wright achieved top scholastic honors among 38 recruits at the Academy. Officer Darren Michalek finished second in athletic achievement, missing the top post by just one point. The Academy included new recruits from BART, nine other police departments, and two sheriff's departments. New BART Police recruits complete Academy courses as part of their first year at BART, which also includes working with training officers.

## Correction — Sam Whang Fixes Escalators

In the last issue of BARTalk, we told you about a group of BART employees who are renovating escalators as part of a new in-house program. Mechanic Sam Whang was mistakenly identified as Sam Young. We apologize for the error. Sam is participating in a program to overhaul 21 escalators at seven stations over the next two years. **b3**

## BARTalk

800 Madison Street  
Oakland, CA 94607



A publication for and about the  
employees of the San Francisco  
Bay Area Rapid Transit District

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Vicki L. Wills Editor, BARTalk

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## Cabin for Rent in Twain Harte Area.

Two blocks to private beach & horse area (paddle & row-boats, slide off dock). Nearby lakes for boating, fishing and river rafting. Historic parks & caves nearby. Snow ski in winter. Fully equipped, sleeps 8. \$175/weekend, \$65/week-day, \$400/week. Call Sue at ext. 2601 or 925/828-4636.

## Motorcycle for sale.

1996/97 Honda Magna Deluxe 750, 4-cyl., 3,000 mi. Showroom condition! \$5,750.

Call Trevor White at 925/689-3825 or 925/381-4263.

## Great Buys!

Queen size brass headboard, footboard and side frames. \$100. Two 8 ft. sliding glass closet doors. \$200. Two 6 ft. white wood vinyl doors. \$50. Rattan dinette with glass top and four armchairs with built in seat pads. \$150.

Call Vicki at ext. 7115.

*Time to clean out those drawers, closets and garages! BARTalk's Trash and Treasures column offers you an opportunity to pick up some extra cash for those unwanted items you no longer need. Send your ads—no telephone calls—to Trash & Treasures, BARTalk, LMA-1; E-mail to vwills; or Fax to 510-464-7118.*